

Privacy Policy

Effective Date: October 03, 2018

Team Clare Poole ("us", "we", or "our") operates the www.clarepoole.com website (the "service").

This document informs you of our policies regarding the collection, use, and disclosure of personal data when you use our service and the choices you have associated with that data.

We use your data to provide and improve the service. By using the service, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our service to you.

Types of Data Collected

Personal Data

While using our service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("personal data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, County, Postcode, City
- Cookies and Usage Data

Usage Data

We may also collect information how the service is accessed and used ("usage data"). This usage data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking and Cookies Data

We use cookies and similar tracking technologies to track the activity on our service and hold certain information.

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our service.

Examples of cookies we use:

- Session Cookies.
 - We use session cookies to operate our service.
- Preference Cookies
 - We use preference cookies to remember your preferences and various settings.
- Security Cookies.
 - We use security cookies for security purposes.

Use of Data

Team Clare Poole uses the collected data for various purposes:

- To provide and maintain the service
- To notify you about changes to our service
- To allow you to participate in interactive features of our service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the service
- To monitor the usage of the service
- To detect, prevent and address technical issues

Transfer of Data

Unless otherwise stated, your information, including personal data, will be stored and processed in the UK and will be subject to UK data protection laws.

Exceptions to this are:

- Data stored and processed by Wordpress.com (website host)
- Data stored and processed by PayPal

Your consent to this privacy policy followed by your submission of such information represents your agreement to that transfer.

Team Clare Poole will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy. No transfer of your personal data will take place to an organisation or a country unless there are adequate controls in place including the security of your data and other personal information. Should this transfer of data be necessary, express consent will be sought in advance.

Disclosure of Data

Legal Requirements

Team Clare Poole may disclose your personal data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Team Clare Poole
- To prevent or investigate possible wrongdoing in connection with the service
- To protect the personal safety of users of the service or the public

Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

Your Rights

You have the right to request a copy of the information we are holding about you.

You have the right to request to have any incorrect information we are holding about you corrected.

You have the right to ask us to provide a copy of the information we are holding about you to yourself or another provider in a standard format.

You have the right to ask us to delete information we are holding about you.

Time limits for requests to be responded to are 72 hours. The time limit for erasure of data is 30 calendar days.

Service Providers

We may employ third party companies and individuals to facilitate our service ("service providers"), to provide the service on our behalf, to perform service-related services or to assist us in analysing how our service is used.

These third parties have access to your personal data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Links to Other Sites

Our service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the privacy policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Children's Privacy

Our service does not address anyone under the age of 16 ("children").

We do not knowingly collect personally identifiable information from anyone under the age of 16. If you are a parent or guardian and you are aware that your child/children have provided us with personal data, please contact us. If we become aware that we have collected personal data of children without verification of parental consent, we take steps to remove that information from our servers and will use reasonable endeavours to ensure the data is removed from any third-party site or service where applicable.

Changes to This Privacy Policy

We may update our privacy policy from time to time. We will notify you of any changes by posting the new privacy policy on this page

We will let you know via email and/or a prominent notice on our service, prior to the change becoming effective and update the "effective date" at the top of this privacy policy.

You are advised to review this privacy policy periodically for any changes. Changes to this privacy policy are effective when they are posted on this page.

Contact Us

If you have any questions about this privacy policy, please contact us:

- By email: info@clarepoole.com
- By post: Team Clare Poole
The Sloop
Bollow
Westbury-On-Severn
Gloucestershire
GL14 1QX

Disputes

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk).